



Notes on using SPA ayualam

We may refuse treatment if any of the following apply.

- Those who are going to the hospital, being treated, or taking medication.
- Those with infections skin diseases.
- People with epilepsy, diabetes, kidney diseases, etc.

We cannot accept treatment within 1 week after corona vaccination or within 3 days after any other vaccination. If you have any side reactions, please be sure to let us know in advance.

Facial treatment and prenatal massage are available expecting mothers who are in stable condition from the 16th week of pregnancy.

Please avoid immediately after shaving, hair removal or after 3 days or more after excessive sunburn for any treatments.

Depending on the skin condition, we may refuse the treatment.

It is advisable to avoid consumption of alcohol prior to or after any treatment.

We recommend getting a facial treatment no later than a week before your wedding day, a photo shoot, or any other events.

Please refrain from having the Thalasso treatment if you have thyroid disease(hypo and hyper) or Iodine allergy, seaweed allergy.

Please refrain from having the herbal steam tent if you have those following allergies.

- Zingiberaceae • Fabaceae • Lauraceae • Lamiaceae • Rutaceae • Araceae • Asclepiadaceae

Please note that we do not accept reservations for the herb tent and options only.

(Reservations cannot be made for the option alone.)

Spa guests are required to be 16 years and over to receive treatment or utilize spa.

Please arrive at least 5 minutes prior to the start time of your appointment, to allow yourself time to fill out the form before the treatment. Regretfully, if you are late for the appointment, we will have to shorten your treatment time to be on schedule for the next guest.

If you are late for more than 15 minutes without contacting us, we will no longer be able to accommodate such appointment in which case a cancellation fee will be charged.

If you have any other questions, please let us know in advance.

Please inform your therapist of any medical conditions or health concerns you may have.

We will not be responsible if you do not follow the guidelines or for anything that has not been informed in advance.

The following fees apply for booking cancellations.

Cancellation on the day: 50% of the booked menu.

No-show: 100% of the booked menu.

【SPA ayualam Regulation】

To maintain a safe, comfortable, and respectful environment for all clients and staff, the spa has a zero-tolerance policy toward the following:

- Prohibition of Sexual Behavior
- Any form of sexual activity, innuendo, or suggestion is strictly prohibited within the spa premises.

This includes but is not limited to:

- Physical advances or inappropriate touching.
- Sexual comments or gestures.
- Requesting or suggesting services of a sexual nature.
- Enforcement and Penalties
- The spa reserves the right to refuse service and require any individual who violates these rules to leave immediately.

Depending on the severity of the violation may result the following:

- Termination of services following a full payment.
- Legal action or involvement of law enforcement.
- Permanent ban from the spa.